



RESULT OF SURVEY CONDUCTED ON **BUSINESS INTERRUPTIONS DURING A PANDEMIC**

INTRODUCTION

Rhizome Consulting conducted a survey with 243 senior executives, entrepreneurs, and employees of different organisations from across Nigeria to assess their experience of and the impact of COVID-19 on their business and work. We wanted to find out how the lockdown and social distancing required to beat the curve of the pandemic was transforming the way they work, their sense of job security, how they should be compensated at a time when revenue has drastically reduced.

1.

DEMOGRAPHY



243

senior executives, entrepreneurs, and employees in different organisations from across Nigeria.



57.8%

of the participants were employed full time.



24.8%

were self-employed.

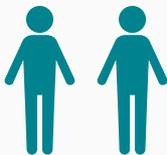


7.4%

were out of work and looking for work.

6.1% were employed part time.
3.0% picked the option "other".
0.4% are home-makers.
0.4% percent are out of work and not currently looking for work.

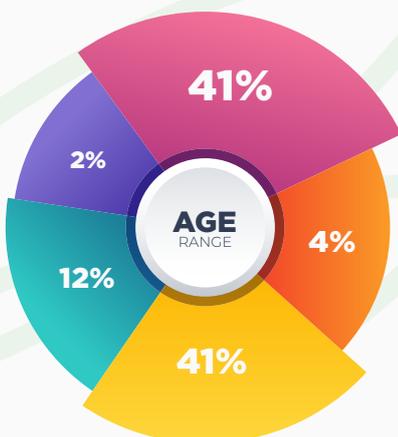
48.3%
Men



49.6%
Women



2.2%
Others



18-24 ●

25-34 ●

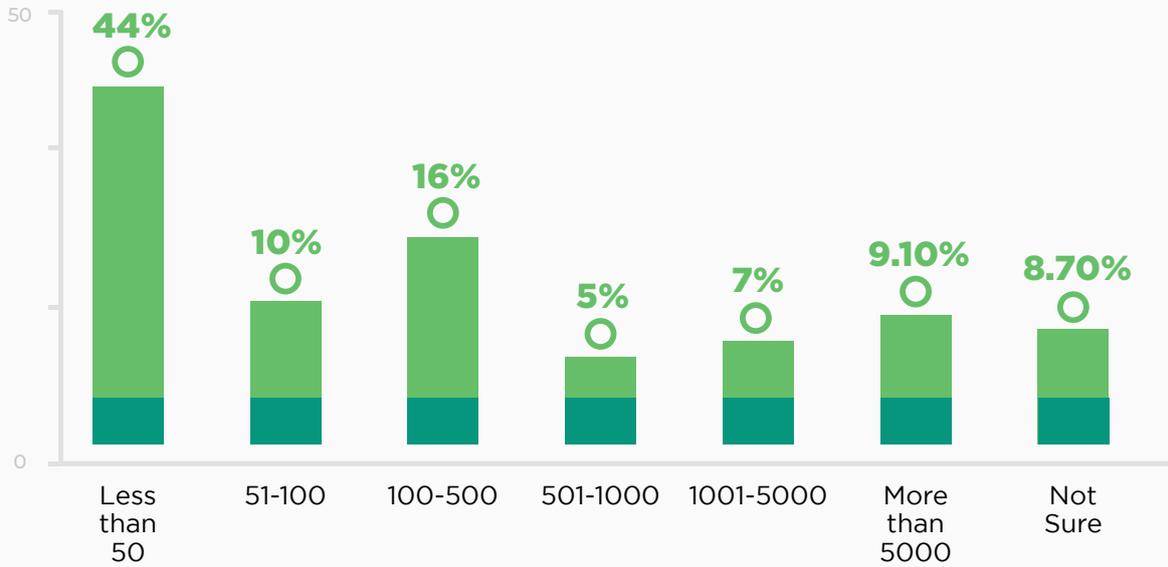
35-44 ●

45-54 ●

55-64 ●



2. NUMBER OF EMPLOYEES IN RESPONDENTS ORGANISATION

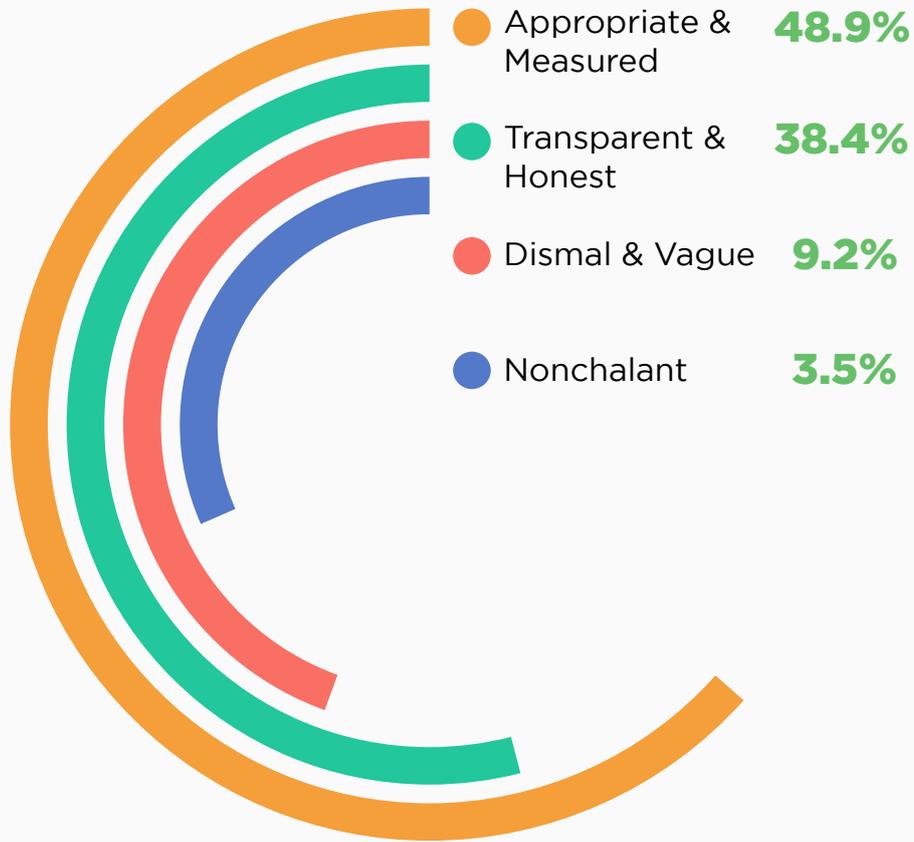


3. CONCERNS ABOUT JOB SECURITY DURING THE PANDEMIC



4.

EMPLOYER AND SELF-EMPLOYED REACTION TO COVID-19



5.

DID YOU HAVE TO WORK REMOTELY DUE TO CONCERNS ABOUT COVID 19?

81%

YES



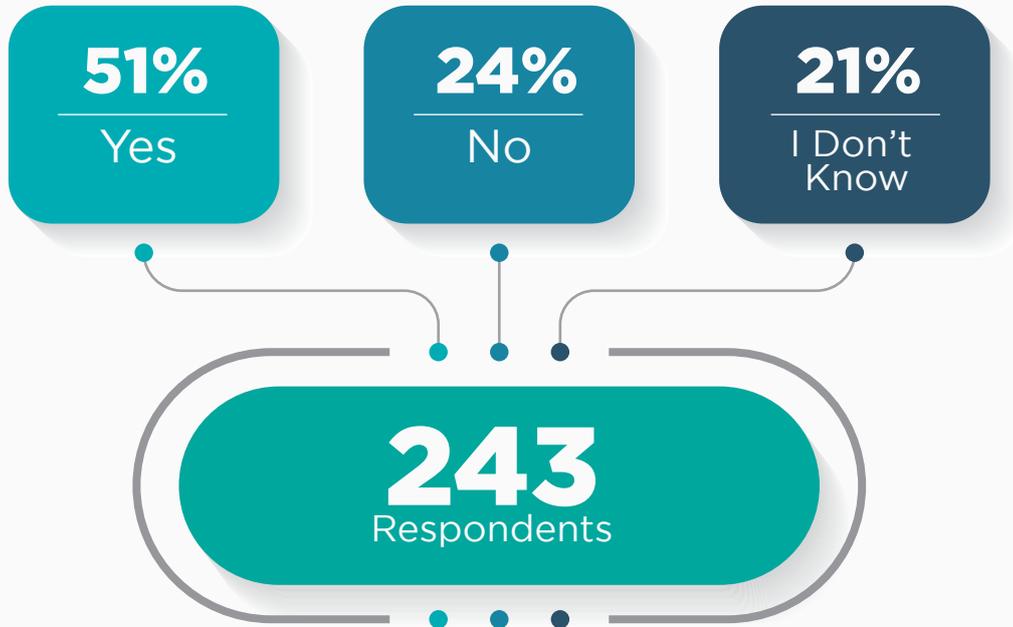
18%

NO



6.

ORGANISATIONAL LOSSES DUE TO THE EXISTING PANDEMIC



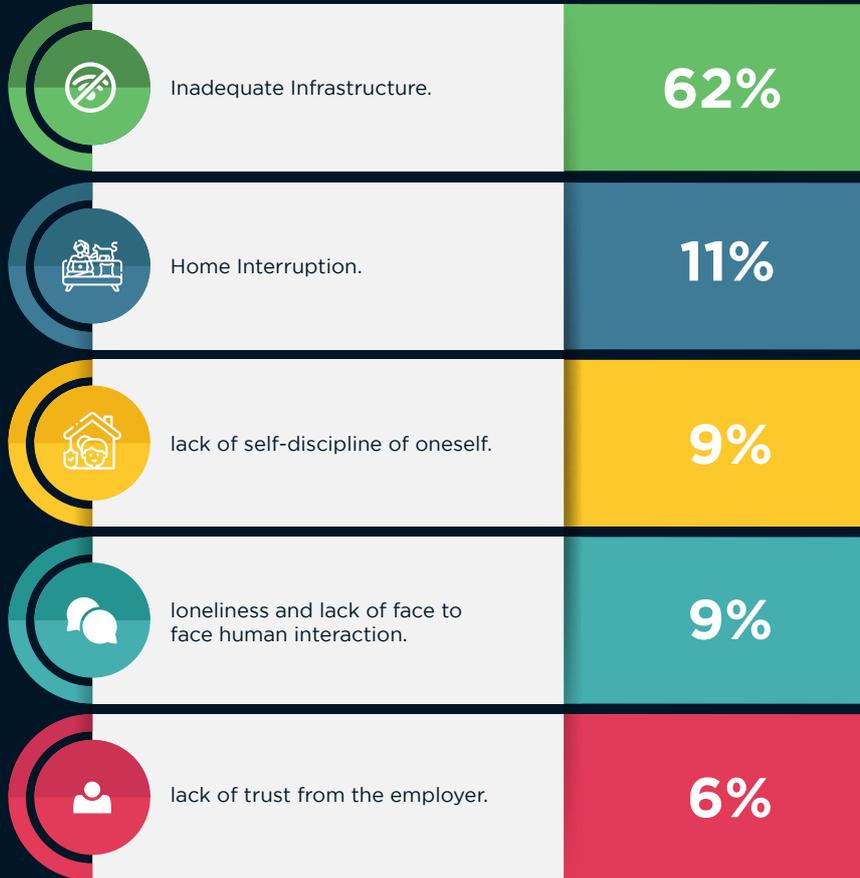
7.

IS IT CONVENIENT FOR YOU TO WORK FROM HOME?



8.

CHALLENGES TO REMOTE WORKING



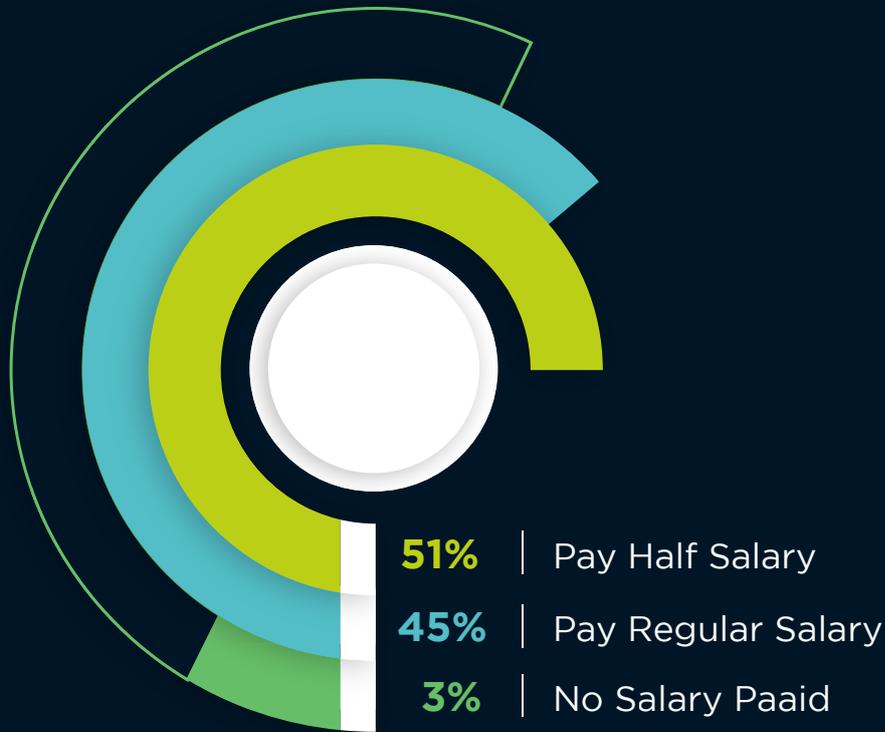
9.

SHOULD EMPLOYEES BE COMPENSATED DUE TO INABILITY TO WORK BECAUSE OF COVID 19?



10.

HOW SHOULD EMPLOYEES BE COMPENSATED IF AFFECTED BY COVID-19?



11.

DO YOU THINK YOUR ORGANISATION WILL CONSIDER REMOTE WORKING POST COVID-19?



12.

WHAT WILL YOU DO IF YOU EXHIBIT SYMPTOMS OF CORONAVIRUS?



83% | Contact Nigeria Center for Disease Control

NCDC

5% | Take anti-malaria/viral drugs



9% | Use alternative medicine



2% | Contact Imam or Pastor for special prayers



CONCLUSION

From the result, given the recession the pandemic has now fast-tracked, it is good to know that more people were not as worried about job security as it would have been expected.

81% of the respondents who completed this survey stated that they had to work remotely in a bid to flatten the coronavirus curve. A further 80% of the respondents stated that remote working was an inconvenience because of the lack of adequate infrastructure which includes electricity and internet connectivity. At 62%, it would appear that the absence of infrastructure posed the largest challenge to remote working. A small percentage cited interruptions from domestic obligations, the lack of self-discipline, loneliness and isolation, and lack of trust from employers as impediments to remote working.

As much as 55% of organisations stated that they have experienced financial losses due to the pandemic. Despite this loss, 90% of the respondents think that employees should still be compensated if they are unable to work due to the pandemic. 51% of respondents believe that employees should be paid half of their salary if affected by COVID-19, while 45% of the respondents believe that employee should be paid their full salary and only, only 3% of respondents think there should be no salary paid. What are your thoughts?

We asked participants if they think that the experience of COVID 19 will lead to more remote working and 94% responded in the affirmative. The transition to remote work has aided many companies to continue operations and ensure the health and safety of employees. While we celebrate the innovations that have ensured business continuity during the pandemic, we cannot ignore the fact that many people have either lost their jobs or gone out of business during this period. What this survey has shown is that humans are very adaptive and COVID-19 might force a new way of thinking about work.



STAY SAFE AND BE POSITIVE



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